

PRIVACY NOTICE

The Federal Cable Communications Policy Act of 1984 contains certain provisions regarding the collection and disbursement of personally identifiable information by cable television operators. In accordance with those provisions, Wilkes Communications | RiverStreet Networks collects and maintains personally identifiable information concerning customers. That information includes, among other things, your name, address, and phone number, billing records; service maintenance and repair records; premium service subscription information; marketing information and customer complaints.

Personally identifiable information is generally used for the normal business purpose of offering and rendering cable television service and other services to you. Some persons have access to such information when necessary in connection with our business or when otherwise desirable. Access may be on a day-to-day basis. Those people who have access include cable system employees; cable system sales agents; businesses which provide service to the cable system, such as our accountants, billing and collection services, program and program guide providers where applicable; program services which will periodically audit subscription information and other business that seeks to use your name, address, etc. We maintain personally identifiable information about subscribers for as long as it is necessary for business purposes. This period of time may last as long as you are a subscriber and, if necessary, for additional time so that we can comply with tax, accounting and other legal requirements. When information is no longer needed for these purposes, it is our policy to destroy it.

As a Wilkes Communications | RiverStreet Networks customer, you may review any personal information held by us, which pertains to you if you give us a reasonable period of time to locate and, if necessary, prepare the information for review. Preparation is sometimes necessary to avoid disclosure of information relating to other customers. If you wish to review your personal information, please contact us by letter or telephone to arrange for a review. The review will be at our local business office. You may request correction of any errors in personal information that we collect and maintain pertaining to you. Federal law prohibits collecting any personally identifiable information other than information necessary to carry on our business or to detect theft of service, unless you consent.

To the extent that we are permitted to collect personally identifiable information, we are permitted to disclose such information only to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service related mailing lists or other purposes unless you tell us you do not wish us to disclose it. However, such disclosures of names and addresses will not be in a form that discloses the extent or type of any use you make of service we provide, nor will it disclose the nature of a transaction you make over the cable system. If you do not wish to have your name and address disclosed even in limited situations described above, or if you wish to limit the circumstances, in which we will disclose it, please obtain, fill out and return a form from our local business office. We may also, on occasion, include this form in our monthly newsletter for customers to fill out and return to our office.

Except as indicated in the preceding paragraph, we may not disclose personally identifiable information without your consent, unless we are required to do so by court order. If we are served with a court order requiring disclosure of personally identifiable information concerning a customer, we will inform the customer of any court-ordered disclosure of such information. Under some circumstances, a governmental entity may seek a court order to obtain personally identifiable information from the cable system concerning a cable customer. The customer must be given an opportunity to consent to issuance of such an order.

Any person aggrieved by an act of a cable operator in violation of these federal limitations on the collection and disclosure of personally identifiable information may bring a civil action in a United States District Court to enforce the limitations.

WHY CHOOSE OUR TV SERVICE?

- High Definition
- DVR
- On-screen Caller ID
- No Unsightly Dish on Your Roof
- Great Value
- Whole Home DVR
- Entertaining Apps



336.973.3103 | wilkes.net



844.238.0131 | myriverstreet.net

Pricing and channels subject to change without notice. *Prices are listed as bundle rates, for non-bundled rates speak with Customer Service. **HD channels are only available to Fiber to the Home Customers. Basic HD channels are free with any plan. ***HD Plus channels only available with the Digital Plus plan. HD Premier channels are only available with the Digital Premier plan. ****The HD Movie channels are only available when purchasing the Premium movie pack and the HD Premier channels.

RESIDENTIAL CHANNEL LINEUP



DIGITAL BASIC \$30.00

1	Remote Guide
2	WLXI (61) TCT
3	WCWG (20) CW
4	WUNL (26) PBS
5	WGPX (16) ION
6	TBN
8	WGHP (08) FOX
9	WFMY (09) CBS
10	WXLV (45) ABC
11	WMYV (48) MyTV
12	WXII (12) NBC
14	ACTV (Alleghany TV)
16	QVC
17	C-SPAN
18	C-SPAN2
19	The Inspiration Network
20	EWTN
21	HSN
22	Justice Network
23	WXII Me-TV
24	EVINE Live
26	Jewelry Television
27	American Sports Network
28	Get TV
29	Charge!
290	Comet TV
292	WeatherNation
293	Antenna TV
294	Bounce TV
295	Quest

DIGITAL PLUS \$65.00*

(INCLUDES BASIC)	
13	WGN
25	Weather Channel
30	Fox Sports Southeast
31	ESPN
32	ESPN Classic
33	ESPN News
34	ESPNU
35	ESPN2
36	Fox Sports Carolinas
38	CBS Sports Network
39	MLB Network
40	Fox Sports 1
42	FXX
50	Golf Channel
52	NBC Sports Channel
60	TV Land
63	Sprout
64	Disney Channel
65	Disney XD
66	Disney Jr
68	Nickelodeon
69	Cartoon Network
76	Nick Jr
80	Discovery Family
82	Science Channel
85	OWN
90	Discovery Channel
91	The Learning Channel
92	National Geographic
94	Nat Geo WILD
100	Animal Planet
101	History Channel

102	Viceland
109	DIY
110	HGTV
111	Cooking Channel
112	Food Network
113	Travel Channel
114	Game Show Network
116	Lifetime
117	Lifetime Movie Network
120	Lifetime Real Women
122	Oxygen
125	The Olympic Channel
129	Hallmark
149	Military History Channel
151	FYI
152	Crime & Investigation
153	TruTV
154	Paramount Network
156	SyFy
160	AMC
161	Bravo
169	Sundance TV
170	TBS
171	USA
172	TNT
175	FX
176	Freeform
177	A&E
180	CNN
182	HLN
183	Fox News
185	CNBC
186	MSNBC
187	Fusion
189	CSPAN3 SD
191	Fox Busines
196	E!
200	MTV
201	VH1
202	CMT
205	MTV2
209	GAC
215	BET
216	Comedy Central

DIGITAL PREMIER \$75.00*

(INCLUDES PLUS)	
37	NFL Network
41	Fox Sports 2
44	Fox Sports Atlantic
45	Fox Sports Central
46	Fox Sports Pacific
48	SEC
53	Outdoor Channel
54	The Sportsman Channel
55	World Fishing Network
56	Outside Television
57	Horse Racing TV
58	Cars TV
62	Boomerang
67	UNC Kids
75	Teen Nick
77	Nick Toons
79	Qubo
83	Destination America
84	Investigation Discovery

93	Smithsonian Network
98	Pets TV
99	WFMY WeatherNow
104	My Destination TV
105	The North Carolina Channel
106	UNC EX
107	ION Life
108	Recipe TV
118	WE tv
126	Discovery Life Channel
130	Hallmark Movies & Mysteries
131	Hallmark Drama
134	This TV
135	Antenna TV
137	The Cowboy Channel
138	RFD
140	Turner Classic Movies
142	FX Movies
143	Independent Film Ch
144	Flix
150	American Heroes
155	MAV TV
184	NewsMax
188	Blaze
190	Bloomberg
192	BBC America
194	Reelz
195	ES TV
204	NickMusic
206	VH1 Classic
207	CMT Music
208	BounceTV
210	Fuse
217	Comedy TV
220	UP
225	The Hillsong Channel
226	Juce
227	Upliftv
228	BYU
229	Daystar SD

PREMIUM PACKAGE CHANNELS

Additional fees apply

HBO \$15.95

300	HBO
301	HBO Comedy
302	HBO Family
303	HBO 2
304	HBO Signature
305	HBO Zone

STARZ/ENCORE \$12.95

350	Starz
351	Starz Cinema
352	Starz Kids
353	Starz Edge
354	Starz Comedy
355	Starz in Black
360	Starz Encore
361	Starz Encore Action
362	Starz Encore Black
363	Starz Encore Classic
364	Starz Encore Suspense

231	SonLife SD
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DIGITAL MUSIC**(INCLUDED IN PLUS)**

600	Beautiful Instrumentals
601	Jazz Vocal Blends
602	Hot Hits
603	Modern Country
604	Alternative
605	Adult Contemporary
606	Lite Classical
607	60's Revolution
608	Classic Rock
609	Classic Hits Blend
610	Coffeehouse Rock
611	Dance
612	The Spirit
613	8-Tracks
614	Today's Hits
615	80's Hits
616	70's Hits
617	Classic R&B
618	Traditional Country
619	Soft Hits
620	Retro Disco
621	Groove Lounge
622	Big Band/Swing
623	Smooth Jazz
624	New Age
625	Holidays & Happenings
626	Great Standards
627	Malt Shop Oldies
628	Y2K Hits
629	The Playground

HIGH DEFINITION CHANNELS****HD BASIC FREE**

803	WCWG HD
804	WUNL HD

805	WGPX HD
808	WGHP HD
809	WFMY HD
810	WXLV HD
811	WMYV HD
812	WXII HD
817	CSPAN HD
818	CSPAN2 HD

HD PLUS \$9.95*****(INCLUDES HD BASIC)**

813	WGN HD
825	The Weather Channel HD
830	Fox Sports Southeast HD
831	ESPN HD
833	ESPN News HD
834	ESPNU HD
835	ESPN2 HD
836	Fox Sports Carolinas HD
838	CBS Sports Network HD
839	MLB Network HD
840	Fox Sports 1 HD
842	FXX HD
850	Golf HD
852	NBC Sports Channel HD
864	Disney HD
865	Disney XD HD
869	Cartoon Network HD
880	Discovery Family Channel HD
882	Science Channel HD
889	Velocity HD
890	Discovery Channel HD
891	The Learning Channel HD
892	National Geographic HD
894	National Geographic Wild HD
900	Animal Planet HD
901	History Channel HD
902	H2 HD
909	DIY HD
910	HGTV HD
911	Cooking Channel HD

912	Food Network HD
913	Travel Channel HD
916	Lifetime HD
917	Lifetime Movie Net HD
929	Hallmark Channel HD
931	Hallmark Drama HD
942	FXM HD
951	FYI HD
953	TruTV HD
956	SyFy HD
960	AMC HD
961	Bravo HD
969	Sundance HD
970	TBS HD
971	USA HD
972	TNT HD
975	FX HD
976	Freeform HD
977	A&E HD
980	CNN HD
982	HLN HD
983	Fox News HD
985	CNBC HD
986	MSNBC HD
989	CSPAN3 HD
994	AXS TV HD
995	HD Net Movies
996	E! HD
999	MTV Live

HD PREMIER \$9.95*****(INCLUDES HD PLUS)**

837	NFL Network HD
841	Fox Sports2 HD
853	Outdoor Channel HD
855	World Fishing Net HD
883	Destination America HD
884	Investigation Discovery HD
893	Smithsonian Network HD
918	Women's Entertainment HD
930	Hallmark Movies & Mysteries HD
931	Hallmark Drama HD
940	Turner Classic Movies HD
943	IFC HD
955	MAV TV HD
984	NewsMax HD
988	Blaze HD
991	Fox Business Channel HD
992	BBC America HD
1009	GAC HD

HD STARZ/ENCORE****

344	Starz HD
367	Starz Encore HD

HD SHOWTIME/**THE MOVIE CHANNEL *******

312	Showtime HD
333	The Movie Ch HD